## Requirement for the post of IT Project Manager

## About CISCE

Council for the Indian School Certificate Examinations (CISCE) is a premier National Board of education and comprises over 2800 affiliated schools spread across every State and Union Territory in India and in five countries overseas. CISCE through its comprehensive and broad-based curriculum based on the Indian Ethos with a global vision, incorporates specifically designed Assessment and Evaluation tools to provide a sensitized approach to the overall teaching – learning experience.

## The Opportunity

CISCE is seeking to fill the position of IT Project Manager (Deputy Secretary) reporting to the Chief Executive & Secretary of CISCE.

Present place of posting will be in Delhi. However, it is transferable to any place in India where the CISCE has its office/s.

#### Responsibilities

- Leading the IT Technology projects of the CISCE from initiation to completion and bringing them fruition.
- Work as a bridge between the CISCE and its technology vendors to manage the development, deployment, maintenance and operations of the software applications, website/portal and cloud infrastructure that support CISCE's operations.
- Manage timely execution and delivery of high-quality technology deliverables including software applications, feature enhancements, defect fixes and cloud infrastructure using industry standard best practices such as Agile, Scrum, etc.
- Review design / architecture of proposed technology deliverables especially with respect to quality, scalability, security (CIA), compliance, privacy and make recommendations to the CISCE.
- Define project success criteria and report results, metrics, test outcomes, deployment status, risks and mitigation activities.
- Provide technology support to the CISCE's operating teams on all its activities including school affiliations, student registrations, conduct of exams, marks capture, result dissemination, etc. Note that many of the CISCE's activities are highly time-sensitive in nature and thus effective prioritization and sense of urgency is a must to be successful in this role.
  - Establish best practices, templates, policies, tools and documentation including reporting systems and MIS, to further improve the efficiency of CISCE's operations.
  - The CISCE's operations requires the handling of highly-sensitive student data and therefore a high degree of confidentiality and privacy of PII must be maintained.

# **Required Qualifications & Experience**

- 10+ years of extensive experience in technical project management, preferably in the Education domain and hands-on experience in project management best practices such as Agile, Scrum, Kanban, etc.
- Bachelor's degree in Computer Information Systems, Management Information Systems, or similar/ PMI or equivalent certification desirable.
- Experience in gathering and analysing business requirements involving complex workflows, multiple categories of users, data-handling and report generation.
- Experience in preparation of REP, Tender Documents, Agreements, Contract Documentation, Scope of Work (SOW), SLA, OLA and coordinating, Liaisoning, supervising and manging the work of IT Vendors and service providers, suppliers, contractual work force and third party agencies.
- Experience in reviewing and making recommendations on technical designs and proposals especially with respect to quality, scalability, security and delivery risks.
- Experience in diagnosing technical problems that hinder smooth business operations and recommending fixes and workarounds.
- Experience in managing complete end-to-end lifecycle of cloud-hosted software applications including requirements, design, development, testing, deployment maintenance and operations.
- Experience in review and optimization of business processes (Business Process Reengineering), user experience and stakeholder management practices.
- Working knowledge of Data Base Management and Administration.

Salary: Rs. 3 lakhs plus per month (CTC)

Interested Candidates are required to fill in the Microsoft form, within 10 days of the Advertisement, a link for which is given below:

## https://forms.office.com/r/8DS4kGb9gr

Candidates may alternatively scan the QR Code given below to fill in the Microsoft form:



Candidates are also required to send their resume in confidence, within 10 days superscribing "Application for IT Project Manager " on the envelope to:

The Chief Executive and Secretary Council for the Indian School Certificate Examination Plot no. 35-36, Sector 6, Pushp Vihar, Saket New Delhi 110017