



COUNCIL FOR THE INDIAN SCHOOL CERTIFICATE EXAMINATIONS

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Chief Executive & Secretary

GERRY ARATHOON

M.A., B.Ed.

CISCE/CIR/2020

September 18, 2020

To: All Concerned.

Subject: ISC Examination Year 2021: Replacement of Consumer Protection Act 1986 with the Consumer Protection Act, 2019 in the syllabus of Commerce for Class XII

Dear Sir/Madam,

This is to bring to the notice of all concerned that in the Syllabus of Commerce for Class XII, Topic 4 – Marketing, part (iii) – Consumer Protection: rights of consumers, methods of consumer protection, **the Consumer Protection Act 1986 has been replaced by the Consumer Protection Act, 2019 from the Examination Year 2021 onwards.** Heads of Schools and the teachers concerned are requested to take note of this and teach the candidates taking the Commerce Paper at the ISC Examination from the year 2021 onwards, accordingly.

Yours sincerely,

Gerry Arathoon

Chief Executive & Secretary